



July 31, 2020

Fellow physicians and healthcare professionals:

As we continue to monitor the status of COVID-19 cases in Arizona, Humana is extending the suspension of authorization requirements for **Skilled Nursing Facility (SNF), Acute Inpatient, Long-term Acute Care (LTAC) and Inpatient Rehabilitation Facility (IRF)** for Medicare and commercial members in **Arizona** through Aug. 15, 2020.

Facilities are encouraged to provide notification of admission within 24 hours to allow us to track our members' progress and provide assistance with discharge planning. You will receive an approval when you submit the notification. This suspension applies to participating/in-network providers only.

Important detail:

- Authorization suspensions for the state of Arizona will continue through **Aug. 15, 2020**.
- This suspension applies to participating/in-network providers only.
- We will continue doing concurrent review for length of stay and appropriate level of care, including discharge planning for SNF, Acute Inpatient, LTAC and IRF. Please submit your concurrent reviews as you do today.
- Facilities are encouraged to provide notification of admission within 24 hours to allow us to track our members' progress. You will receive an approval when you submit the notification.
- **All other non-COVID-related services requiring prior authorization per the [pre-authorization list](#) will require prior authorization and are NOT included in the authorization suspension process.**

Please note: We will continue to suspend all medical authorizations and referrals for COVID-related diagnoses for both in-network/participating and out-of-network/non-participating providers.

We appreciate our strong partnerships with providers, and local and state governments, particularly during this difficult time. Humana leaders will continue to consider the unique challenges Arizona faces, monitor service volumes and the progression of COVID-19, and update you on policies and processes that affect your organizations. If you have any questions about these new procedures, please reach out to your Humana representative.

Sincerely,

William Shrank, M.D., MSHS
Chief Medical and Corporate Affairs Officer

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